



## Terms and Conditions

- Payment of all invoices must be made in full and proof of payment emailed to pricklypearkidssa@gmail.com before we go ahead with sending out and making up of any orders.
- A lead time of 10 to 12 working days applies to all our items. Should this lead time be extended for any reason a representative from PPK will be in contact with you.
- Delivery is not included and will be quoted separately.
- All limited range items are available while stocks last - Our social media pages will be updated accordingly.
- Please Note: Items that have been ordered from any of our local suppliers are subject to availability. PPK will be in contact with you as to whether or not stock is still available upon order.
- Please note - PPK does not offer cash refunds, but will be happy to exchange items purchased or gifted for any of our other products, or a gift voucher valued to the same amount of returned goods. The courier fees of returned goods is however at the customers expense.
- Please note that we do not accept exchanges, refunds or returns on personalized items.
- Once an order has been couriered and a copy of the waybill has been sent to the client, the courier company becomes liable for the delivery and PPK will not be held accountable.

## Disclaimer/Safety & Care Instructions:

Although PPK's teething products and accessories are designed as safe and fun teething aids, it is important to note that you should never leave your baby alone unsupervised with any of our products.

Many of our items contain small parts that can pose as a choking hazard and should only ever be used under full supervision of an adult.

Please be sure to inspect products regularly and discard at any sign of wear and tear.

With each purchase from PPK, you are agreeing to these safety terms and acknowledge that PPK cannot be held responsible or liable for any damage, claims, loss, injury, costs, expenses, professional fees and any other liability resulting out of the improper use of any of our products or the failure to properly supervise your little Prickly Wickly (baby/toddler). Prickly Pear Kids SA waives any responsibility for usage of our product once it has left our hands.